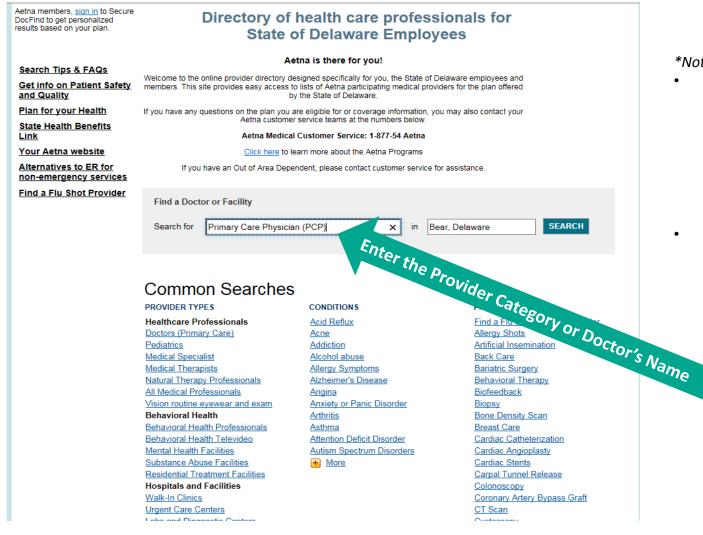


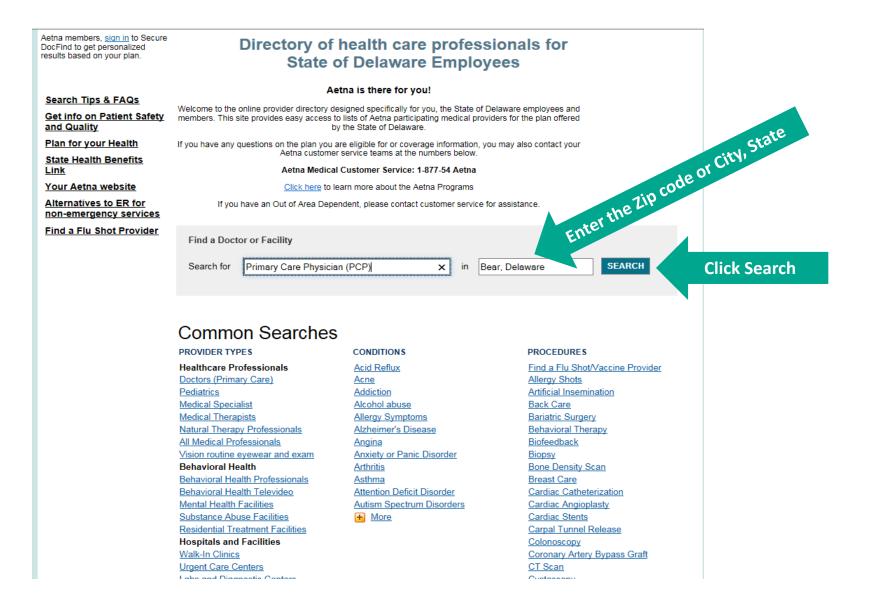
- 1) Visit Aetna's DocFind Website (www.myaetnanetwork.com). Note: This link is located on the SBO website.
- Enter the **Provider Category** (i.e., Primary Care Physician (PCP)), **Doctor's name or Facility** in the "Search for" box* or choose from Provider Types, Conditions or Procedures under "Common Searches".



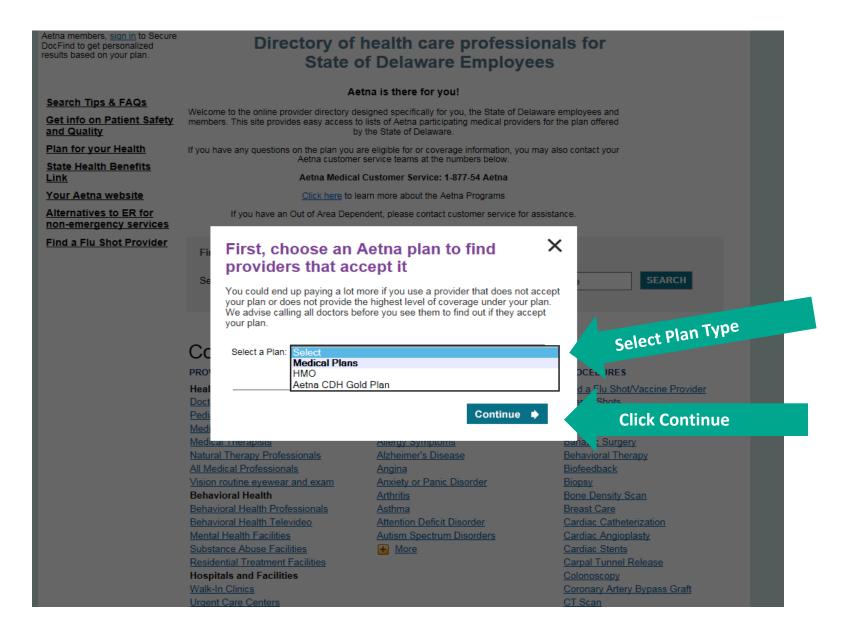
*Note:

- Always choose from the recommended terms from the drop down box to locate participating providers. DocFind will focus your search on that term to provide the most accurate response.
- When searching by the Doctor's name, select the appropriate location from the drop down box. If no location is selected, all doctors with that name will display.

3) Enter the **Zip code** or **City**, **State** of the doctor/facility you are searching for.

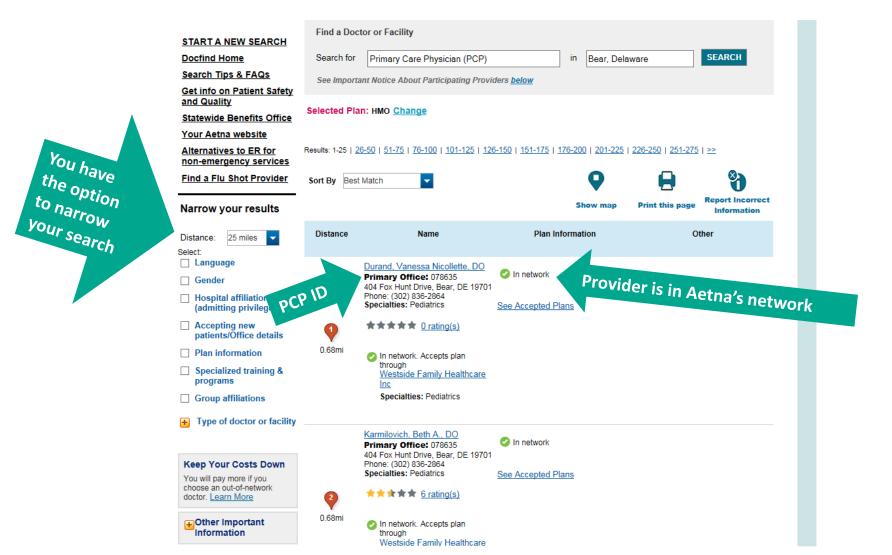


4) Select your plan (HMO or Aetna CDH Gold Plan) and click Continue.

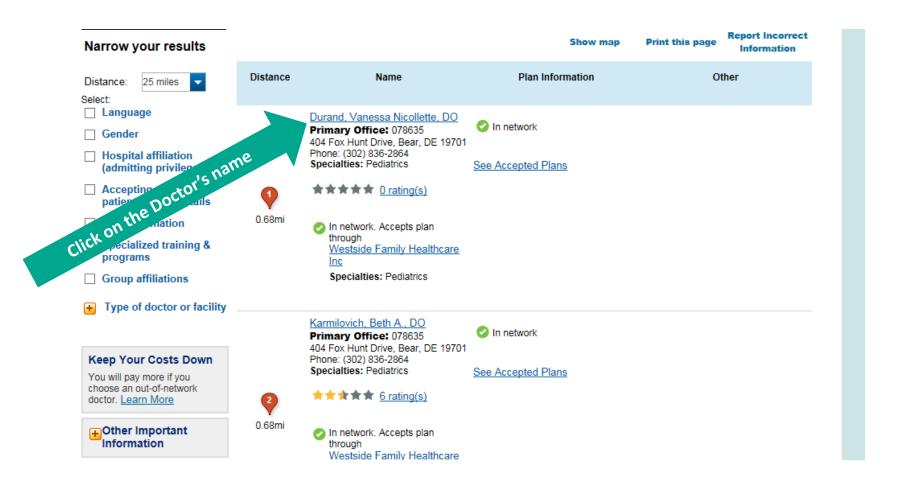


5) View your search results.

Note: For the Aetna HMO Plan, the **Primary Office** # found in DocFind under your chosen provider is the Primary Care Provider's/Physician's ID Number. **Primary Office** # will not display for provider locations that are located at hospitals or urgent care facilities.



6) Select the Doctor's name to access Contact Information, Office Detail, Education, Plan & Network Information, Hospital Affiliations and Provider Reviews/Ratings.



7) Select **Office Detail** to see if the Doctor is accepting new patients. Be sure to call the provider's office to confirm.

